

City of Indian Wells

Legislation Details (With Text)

File #: 1337-16 **Version**: 1 **Name**:

Type: Recommendation Status: General Business

File created: 1/15/2016 In control: City Council

On agenda: 1/27/2016 Final action:

Title: Golf Resort Strategic Plan

Sponsors:

Indexes:

Code sections:

Attachments: 1. FY 2015-16 Budget Strategic Plan, 2. Results of 2013-14 Strategic Plan by Troon Golf

Date Ver. Action By Action Result

Indian Wells City Council

Discussion Topics:

Golf Resort Strategic Plan

Issue

Does the Council want to add updating the Strategic Plan for the Golf Resort by Troon as a City Goal? If so, what are the key issues?

Discussion

In 2004, the City established four goals for the Golf Resort:

- 1. Create an exceptional golf experience.
- 2. Maintain an economically viable golf operation (rounds, players, net operating costs).
- 3. Facilitate hotel and tourism business through providing a quality golf experience.
- 4. Promote a high quality image of the City of Indian Wells.

To help realize these goals, the City undertook a substantial rebuild of the Golf Resort that was completed in 2008. The City hired Troon Golf to manage the newly rebuilt resort in 2009.

File #: 1337-16, Version: 1

In June 2013, following the elimination of Redevelopment the City highlighted the need for the Golf Resort to become self-sustaining. Improvements to the Golf Resort facilities including the addition of the Pavilion were implemented to move toward a self-sustaining enterprise.

The ten-year financial strategy highlights the success of the improvements at the Golf Resort and depicts the need for more effort to meet the self-sustaining goal. In 2015 Troon provided a Strategic Plan (Attachment 1) to further the Council's goals. The 2015-16 Strategy and Budget includes an anticipated operational loss exceeding \$200,000. This does not include capital costs or other City costs attributable to golf.

Staff is seeking policy direction from the City Council regarding the following:

- 1. Are the existing goals still relevant?
 - a. Create an exceptional golf experience.
 - b. Maintain an economically viable golf operation (rounds, players, net operating costs).
 - c. Facilitate hotel and tourism business through providing a quality golf experience.
 - d. Promote a high quality image of the City of Indian Wells.
 - e. Operate a self-sustaining enterprise.
- 2. How does the Council define each goal?
- 3. Are there key provisions which must be considered in a Strategic Plan specifically relating to the Golf Resort?

Attachments:

- FY 2015/16 Proposed Operrating Budget/Strategic Plan presented by Troon
- 2. Results of Strategic Plan presentation 2013-14 by Troon Golf